

University Ombudsperson

York University is a leading international teaching and research university and a driving force for positive change. Empowered by a welcoming and diverse community with a uniquely global perspective, York University is committed to preparing its students for their long-term career and personal success, through 10,473 diverse experiential education opportunities including internships, community placements, co-ops, and capstone projects. Home to one of the largest and most diverse student bodies in Canada, its 54,500+ students, 10,000+ international students, and leading professors work with 500+ university, industry, and NGO partners to tackle pressing issues. With an operating budget of over \$1 billion, York University continues to innovate across its multiple campuses located in the heart of Toronto, including the Keele and bilingual Glendon campus, the Markham campus scheduled to open in 2023, and international campuses in Hyderabad, India, and Costa Rica.

It is within this context that the University seeks an objective and respected leader for the position of **University Ombudsperson**. Accountable to the President, the University Ombudsperson is an independent, impartial, and confidential resource for students, staff, and faculty to receive guidance and advice about their university-related concerns, and complaints regarding university policies, procedures, and decision-making structures. With a deep commitment to the principles of equity, diversity, inclusivity, and accessibility in all of its forms, the Ombudsperson may conduct inquiries into policies, rules, or procedures that appear unclear, inequitable, or unfair; and assist members of the university community to explore options and determine an appropriate course of action to resolve disputes successfully. The Ombudsperson will provide expert advice and recommendations to York University's senior academic and administrative leaders on a wide variety of complex matters at the university.

The ideal candidate holds a university degree in law or a related discipline, combined with progressive leadership experience in a university environment or a large, highly complex institution or commercial organization. Experience and knowledge of labour relations, grievance procedures, and employment-related legislation is an asset, as is an understanding of university structure, governance, and policies. The successful candidate will be adept at dispute resolution, mediation, and negotiation, and will exercise sound judgement and the highest levels of ethics, integrity, and compassion. They will possess outstanding interpersonal, listening, and communication skills, and the ability to build respectful and collaborative relationships with the university community.

Applications are encouraged immediately at <https://www.odgersberndtson.com/en/careers/18371>. Nominations and inquiries should be directed to Julia Robarts and Krutika Hotwani of Odgers Berndtson at krutika.hotwani@odgersberndtson.com.

The University welcomes applications from all qualified individuals, including individuals within the University's employment equity categories of women, persons with disabilities, members of visible minorities and aboriginal persons, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code. York University is committed to employment equity and diversity and a positive and supportive environment.

Applicants wishing to self-identify as part of York University's Affirmative Action Program can do so by downloading, completing and submitting the form found at: <http://acadjobs.info.yorku.ca/affirmative->



action/self-identification-form. All qualified candidates are encouraged to apply; however, Canadian citizens, Permanent Residents and Indigenous peoples in Canada will be given priority.

In accordance with the Accessibility for Ontarians with Disabilities Act (AODA), accommodation will be provided by both Odgers Berndtson and York University throughout the recruitment process to applicants with disabilities.

